



Prosneige

WELCOME

LAST INFORMATION CONCERNING YOUR RENTAL EQUIPMENT PICK-UP

WHERE TO COLLECT YOUR EQUIPMENT

PROSNEIGE SCHOOL & SHOP

At La Croisette, in the centre town of Les Menuires, right next to the restaurant 'Tex Mex Hacienda'. You can reach us by car, free shuttles or on foot.

By car, enter the Les Menuires ski resort by the main road. On the right hand side you will pass a gas station next to the Carrefour market. About 500 metres down the road just before the Les Menuires sports centre and the main bus station you can go left up and park your car for free. On the left hand side of the building you can see a sign 'Medical Centre' which will guide you directly to La Croisette. Our shop will be on your right hand side.

By foot, direct yourself to La Croisette. When you are facing the building, with the mountains in your back, you can find us at the right hand side next to the big restaurant 'Tex Mex Hacienda'. Our office and shop is open 7/7 and non-stop from 08h30 to 19h00.

If you take the free shuttle, direct yourself to the stop 'Gare Routiere', the main bus station of Les Menuires. Inside this building get yourself to the highest floor (elevator or stairs) and you will have a direct access to La Croisette. You will find our shop on the left hand side.



PROSNEIGE OFFICE & SHOP - LA CROISETTE



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CONTACT : PROSNEIGE Ecole Ski & Snowboard School - Immeuble Chavière - La Croisette - 73440 Les Menuires

TEL: +33 (0) 4 79 04 18 35 E-mail : info@prosneige.fr

PROCEDURE TO FOLLOW TO PICK UP YOUR RENTAL EQUIPMENT

The only thing necessary is the name of the reservation to collect your equipment. Make sure you verify because sometimes the reservation has been made on another name (family, friend,..).

Your equipment will be ready! You can always try on your boots, fit your skis and helmet on site.

Just a signature and off you go for the week!

Don't forget:

- Take some ski socks with you to try on your ski boots
- If you have only rented skis, don't forget to bring your boots to adjust your bindings
- If you have only rented boots, don't forget to bring your skis to adjust your bindings

Remarks:

- If you have got a reservation for several persons, don't hesitate to pass by, even better you don't need to come all together and choose your timing to collect your equipment.
- If you also have got lessons booked with our ski school and you are a beginner, don't hesitate to leave your equipment at our shop. In fact the meeting point for the lessons is in front of our office and shop. You can easily come on normal shoes the next day!
- If we don't have all information (height, weight, shoe size) in order to prepare your equipment, please email this to info@prosneige.fr or send us a text message to +33 (0)6 58 24 74 42. Please don't forget to mention your booking number.
- If you want to hit the slopes immediately, don't worry and leave your personal belongings at our office!

HOW TO HAND YOUR RENTAL EQUIPMENT BACK IN

- You just hand in your equipment at our shop after your last skiing day!
- Don't forget your helmet and/or poles
- If you are a party with several persons, you don't need to hand in your equipment all together and you can easily pass whenever you want during your last day.

IMPORTANT INFORMATION

- After your first day on the slopes we will send you a text message and ask you to grade your satisfaction of your equipment on a scale from 0 to 10
- **If you are not satisfied, do not hesitate to pass by our Prosneige shop to change equipment, we will find a solution. Our whole team is at your disposal during the week!**
- All our Shops provide extra services such as accessories for skiing, maintenance of your equipment, information about ski boots, helmet, adjusting your bindings,...
- At our main shop, in front of the church, we are specialized in Bootfitting and have got several brand new 3D scanners to sort out all your discomforts coming from your feet during skiing. Don't hesitate to make an appointment.

INFORMATION
+33 (0) 0479 04 18 35
or by mail
info@prosneige.fr



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