



Prosneige

WELCOME

LAST INFORMATION CONCERNING YOUR RENTAL EQUIPMENT PICK-UP

WHERE TO COLLECT YOUR EQUIPMENT

PROSNEIGE SCHOOL & SHOP PLACE CARON

Our brand new Shop is situated at Place Caron in the centre town of Val Thorens can be reached by car, free shuttles or by foot.

If you are coming by car, follow the road up to the church of Val Thorens. On your right hand side you will pass a 5* hotel Fitz Roy and right next to this building you can find our entry on your right hand side.

On foot, direct yourself to the Place Caron and about 50 meters from the Tourist Office in between the hotels Fitz Roy and Le Val Thorens you can find our new concept store Prosneige where you collect your equipment.

Our office and shop is op 7/7 and non-stop from 08h30 to 19h30.

REMARK:

If you have booked your accommodation at the Fitz Roy hotel, you can collect your equipment at our exclusive shop next to the reception of the hotel.

If you have booked your accommodation at the Le Val Thorens hotel, you can collect your equipment at our principal shop next to the reception.



CHALET «LES PLANCHES» - MEETING POINT



PROSNEIGE SHOP MMV



PROSNEIGE OFFICE CARON



PROSNEIGE SHOP FITZ ROY



PROSNEIGE SHOP CENTRAL



Prosneige

CONTACT : PROSNEIGE Ecole Ski & Snowboard School - Rue du Soleil 73440 Val Thorens
TEL : +33 (0) 4 79 01 07 00 If you are lost : +33 (0) 7 71 65 82 04 E-mail : info@prosneige.fr

PROCEDURE TO FOLLOW TO PICK UP YOUR RENTAL EQUIPMENT

The only thing necessary is the name of the reservation to collect your equipment. Make sure you verify because sometimes the reservation has been made on another name (family, friend,..).

Your equipment will be ready! You can always try on your boots, fit your skis and helmet on site.

Just a signature and off you go for the week!

Don't forget:

- Take some ski socks with you to try on your ski boots
- If you have only rented skis, don't forget to bring your boots to adjust your bindings
- If you have only rented boots, don't forget to bring your skis to adjust your bindings

Remarks:

- If you have got a reservation for several persons, don't hesitate to pass by, even better you don't need to come all together and choose your timing to collect your equipment.
- If you also have got lessons booked with our ski school and you are a beginner, don't hesitate to leave your equipment at our shop. In fact the meeting point for the lessons is in front of our office and shop. You can easily come on normal shoes the next day!
- If we don't have all information (height, weight, shoe size) in order to prepare your equipment, please email this to info@prosneige.fr or send us a text message to +33 (0)6 58 24 74 42. Please don't forget to mention your booking number.
- If you want to hit the slopes immediately, don't worry and leave your personal belongings at our office!

HOW TO HAND YOUR RENTAL EQUIPMENT BACK IN

- You just hand in your equipment at our shop after your last skiing day!
- Don't forget your helmet and/or poles
- If you are a party with several persons, you don't need to hand in your equipment all together and you can easily pass whenever you want during your last day.

IMPORTANT INFORMATION

- After your first day on the slopes we will send you a text message and ask you to grade your satisfaction of your equipment on a scale from 0 to 10
- **If you are not satisfied, do not hesitate to pass by our Prosneige shop to change equipment, we will find a solution. Our whole team is at your disposal during the week!**
- All our Shops provide extra services such as accessories for skiing, maintenance of your equipment, information about ski boots, helmet, adjusting your bindings,...
- At our main shop, in front of the church, we are specialized in Bootfitting and have got several brand new 3D scanners to sort out all your discomforts coming from your feet during skiing. Don't hesitate to make an appointment.

INFORMATION
+33 (0) 0479 07 01 00
or by mail
info@prosneige.fr



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