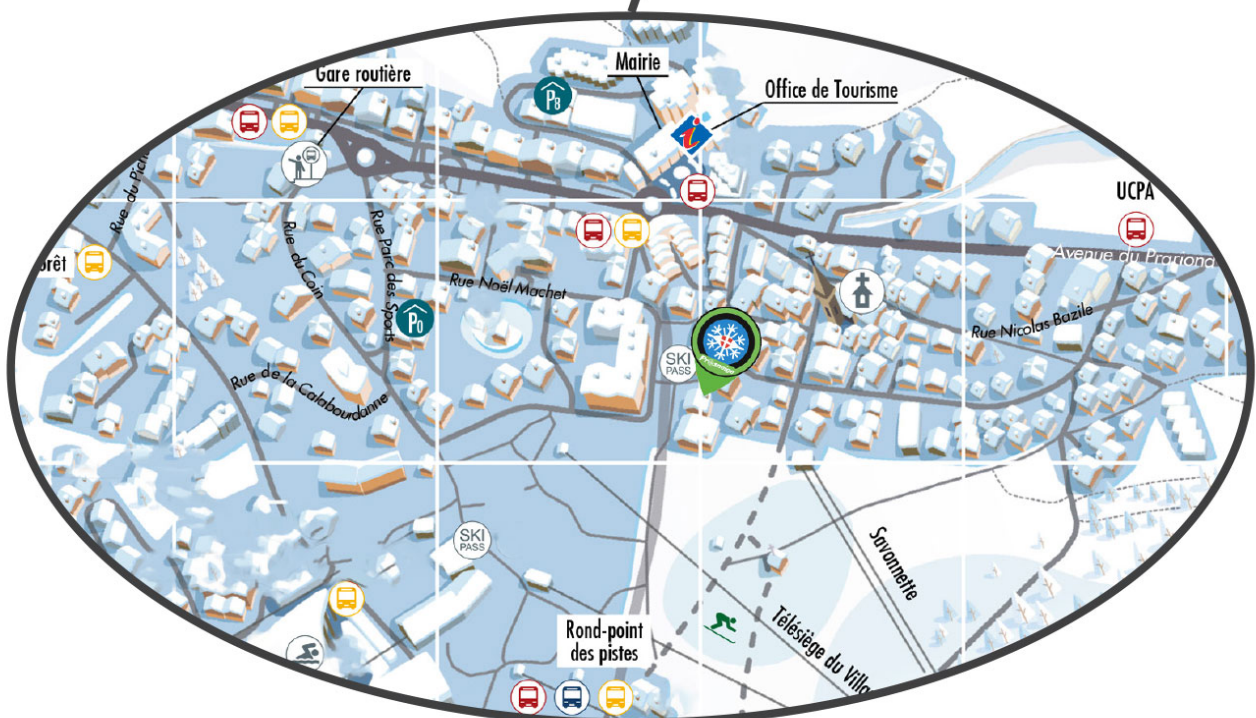


Val d'Isère



PROSNEIGE SCHOOL & SHOP
SKI LESSONS MEETING POINT

CONTACT : PROSNEIGE École de Ski & Snowboard School
Place des Dolomites 73150 Val d'Isère
TEL : +33 4 79 01 00 12 E-MAIL : valdisere@prosneige.fr





Prosneige
SINCE 1996
WELCOME

HOW TO GET TO OUR MEETING POINT

Our meeting point is situated on the snow front, Place des Dolomites, in the centre of the ski resort.

If you are coming by ski, go down the slope between Hotel Le Yule and Hotel Mademoiselle.

You can recognize us by our green flag: Prosneige

OUR SKI INSTRUCTORS

All our ski instructors are dressed in blue marine ski pants and a green jacket from our ski school.

MORE QUESTIONS

Raphaël, Diane and all the team will be ready to welcome you on site.

You can recognize them wearing a green hat with 'INFO' written on it.

DURING THE WEEK

You will receive a text message to quote your satisfaction of your lesson on a scale of 0 to 10.

Don't hesitate to use this number if you are not happy with something during your lessons and we will be looking for a solution together!

PRIVATE LESSONS

It will be you who have chosen the meeting point for your private lessons! Our instructors would be more than pleased to pick you up where you want.

If you didn't fix a meeting point don't hesitate to send us an email on valdisere@prosneige.fr or call us at +33 (0) 479 01 00 12.

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SINCE 1996

WELCOME

YOUR WEEK IN THE SNOW T PROSNEIGE

GROUPESSONS CHILDREN

- The first day we will stick a label with your telephone number on your child's helmet
- Our kids will have a little break during their lessons,
- The first day we will hand out our bibs, these are for all conventional children lessons. You can keep them for the week and hand them back in at the end of the week
- We evaluate the progression of each child during the lessons. Should a level be too low or too high instructors will react immediately and we will change groups. Sometimes to be put a level lower can be seen as an unpleasant action. Make notice that our instructors work every day with children and the last thing that we want is to demotivate children so we are very receptive for feedback and open to explain you why children are changed in between groups. Most instructors and our people in our management have children of their own, and also we like to see our children progress at their own pace.

MEDALS

On Friday there will be a gathering at our meeting point, place des Dolomites, for the children's medal ceremony! Everybody is welcome and hot chocolate for everybody. We even got something stronger for adults!

Your child is crying: Don't worry!

Some children need some more time to adapt to the environment, the ski instructors and the people around them. We always go the extra mile and make sure they adapt slowly.

Even if it doesn't work out in the beginning, don't worry. Children progress faster than adults and we are sure that your child will go for their first green and blue slopes at the end of the week.

GROUPESSONS ADULTS

- Please be on time for your lessons! We advice to arrive 15 minutes before your lessons are due. Our instructors will welcome you!
- During high season weeks we always try to make uniform groups, don't worry several instructors will be appointed and
- logically they will split up during the first lessons. This called 'harmonizing on the field'
- On Monday it could be possible that other persons will join a group as they start on Monday. Don't worry our instructors are updated.

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SPECIAL ADULT BEGINNERS

- Meeting at 09h30 at our meeting point to meet your instructor
- You do NOT need your poles the first day
- You can easily come with soft boots to our meeting point and get your ski boots on at our shop
- It could be possible that you will start with more than 6 persons in a group during high season weeks, don't worry several instructors will be appointed and logically they will split up during the first lessons. This is called 'harmonizing on the field'
- Everybody is unique and some of you will progress faster than others! Don't let this scare you off! We guarantee you that at your own pace you will conquer those first green and blue slopes at the end of the week!

YOU ARE LATE

Enlist yourself at our office and meeting point Place des Dolomites or contact us at +33 (0)6 76 59 66 70.

Make notice that if a group left for a certain itinerary it could be difficult to join. We will try our best to reach our instructor to pass by at the meeting to pick you up. As you are late we cannot punish the rest of the group who were on time!

LIFT PASS

- A local lift pass for Val d'Isère will be required. For the advanced levels we will ask for an extension during the week, or it is advised to have an extended lift pass
- Your lift pass always goes at the left hand side in your pocket! You don't need a photo for your lift pass!
- Kids younger than 5 years old can benefit of a free lift pass. Don't forget to collect this free pass at the official offices. You will be asked for a justification of the exact age (passport).
- If you have taken a ski pass through Prosneige, we will give it at the start of the lessons.

THE BEST SERVICE POSSIBLE ON SITE

Prosneige Val d'Isère is also a ski shop. You will find ski equipment for hire and for sale, helmets, gloves, goggles and all the necessary accessories. There is also our BootLab, a space dedicated to the comfort of your feet. Don't hesitate to drop by and make an appointment with our bootfitters.

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