



Prosneige
SINCE 1996

WELCOME

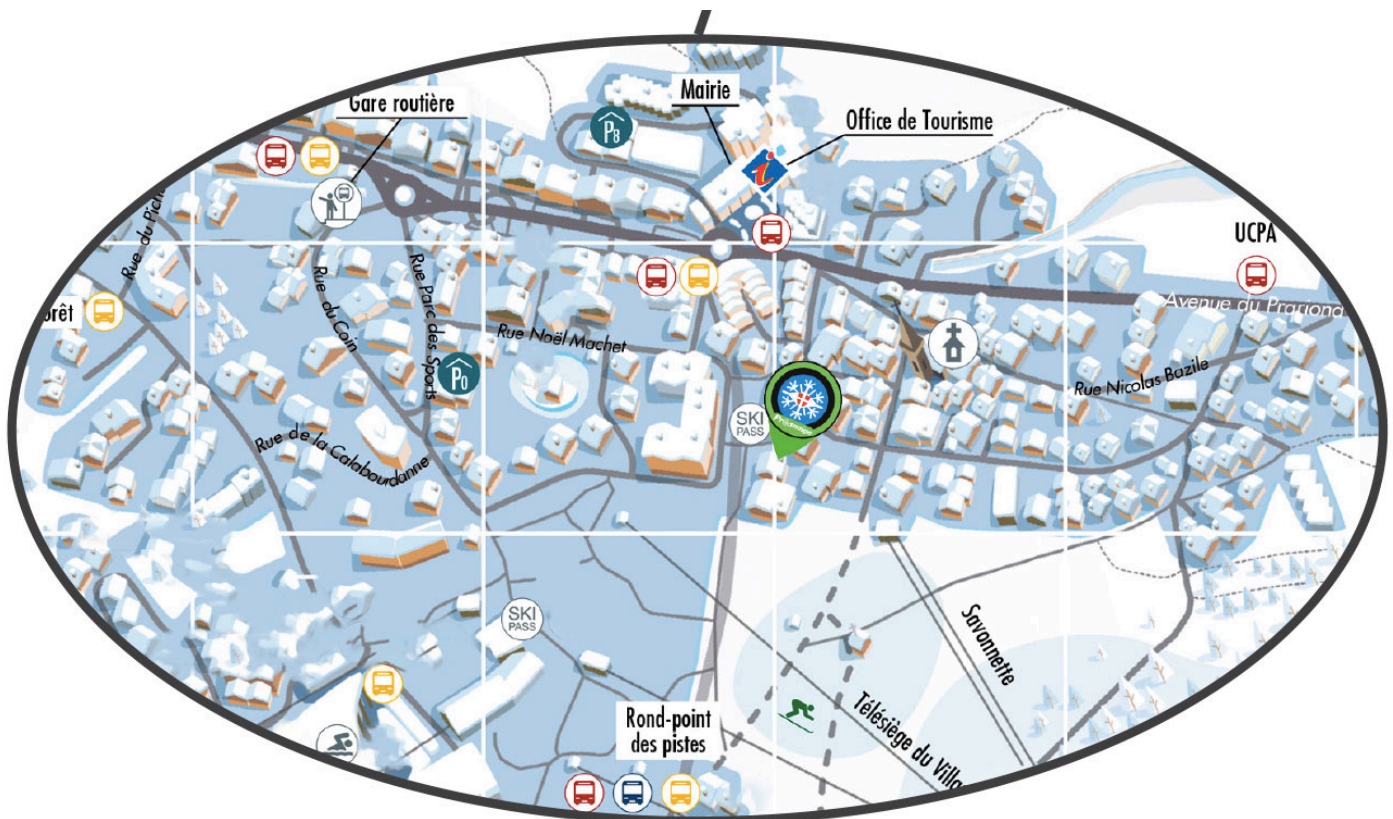
LAST INFORMATION CONCERNING YOUR RENTAL EQUIPMENT PICK-UP

WHERE TO COLLECT YOUR EQUIPMENT ?

AT PROSNEIGE SHOP

Located in the centre of the resort, in the Val Village, on the Place des Dolomites, right next to the ski pass offices. You can reach it by car or on foot.

By car, park at the car park in front of the Mademoiselle Hotel, near the snow front. The shop is located on the snow front. The shop is open 7 days a week and non-stop from 8:30 to 19:30.



PROSNEIGE SCHOOL & SHOP
SKI LESSONS MEETING POINT

CONTACT : PROSNEIGE École de Ski & Snowboard School

Place des Dolomites 73150 Val d'Isère

TEL : +33 4 79 01 00 12 E-MAIL : valdisere@prosneige.fr



PROCEDURE TO FOLLOW TO PICK UP YOUR RENTAL EQUIPMENT ?

The only thing necessary is the name of the reservation to collect your equipment. Make sure you verify because sometimes the reservation has been made on another name (family, friend...).

Your equipment will be ready! You can always try on your boots, fit your skis and helmet on site.

Just a signature and off you go for the week!

Don't forget:

- Take some ski socks with you to try on your ski boots
- If you have only rented skis, don't forget to bring your boots to adjust your bindings
- If you have only rented boots, don't forget to bring your skis to adjust your bindings

Remarks:

- If you have got a reservation for several persons, don't hesitate to pass by, even better you don't need to come all together and choose your timing to collect your equipment.
- If you also have got lessons booked with our ski school and you are a beginner, don't hesitate to leave your equipment at our shop.
- If we don't have all information (height, weight, shoe size) in order to prepare your equipment, please email this to valdisere@prosneige.fr or send us a text message to +33 (0)6 76 59 66 70. Please don't forget to mention your booking number.
- If you want to hit the slopes immediately, don't worry and leave your personal belongings at our office!

HOW TO HAND YOUR RENTAL EQUIPMENT BACK IN ?

- You just hand in your equipment at our shop after your last skiing day!
- Don't forget your helmet and/or poles
- If you are a party with several persons, you don't need to hand in your equipment all together and you can easily pass whenever you want during your last day.

IMPORTANT INFORMATION

- After your first day on the slopes we will send you a text message and ask you to grade your satisfaction of your equipment on a scale from 0 to 10.
- If you are not satisfied, do not hesitate to pass by our Prosneige shop to change equipment, we will find a solution. Our whole team is at your disposal during the week!
- Our Prosneige Shop provide extra services such as accessories for skiing, maintenance of your equipment, information about ski boots, helmet, adjusting your bindings...
- At our Prosneige Shop, we are specialized in Bootfitting and have got several brand new 3D scanners to sort out all your discomforts coming from your feet during skiing. Don't hesitate to make an appointment.

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